

# Quality Policy

Coastal Mercantile provides process serving, field calls and repossession services to finance companies, banks and law firms throughout Australia. We provide quick responses, and keep our clients updated on progress.

In conducting our business, we will comply with all agreed Customer requirements, and all applicable legal requirements. We will set ourselves measurable objectives and targets as the basis for continually improving the effectiveness of our operations.

This policy is reviewed annually and is communicated to all staff in our organisation.

Graham Vose, Managing Director

Sign & Date